



GOVERNMENT OF PUERTO RICO
OFFICE OF THE COMMISSIONER OF INSURANCE

March 30, 2012

RULING LETTER NO. 2012-142-AF(E)

TO ALL DOMESTIC INSURERS AND HEALTH SERVICES
ORGANIZATIONS AUTHORIZED IN PUERTO RICO

OPERATIONAL PLAN

Dear Sirs and Madams:

This Office recently promulgated Ruling Letter 2012-142-AF, which required submission of Operational Plans by all insurers and health services organizations that are authorized to transact insurance business in Puerto Rico, with a deadline of April 15, 2012.

To address several requests we have received, we are hereby extending the term for another thirty (30) days, until May 15, 2012. Furthermore, we are advising you that the Plan that you file must include the topics included below, in the format that the licensee may provide. It is further indicated that the information provided thereby will not be available for public inspection, as provided under Section 2.090 of the Puerto Rico Insurance Code.

The Operational Plan should cover at least the following:

1. Mission
2. Business plan
3. Financial projections for three years
4. Market strategies
5. Investment policy
6. Management philosophy

Strict compliance with this Ruling Letter is required.

Very truly yours,

SIGNED

Ramón L. Cruz Colón, CPCU, ARe, AU
Commissioner of Insurance