



COMMONWEALTH OF PUERTO RICO
OFFICE OF THE COMMISSIONER OF INSURANCE

July 13, 2015

RULING LETTER NO.: CN-2015-190-D

TO ALL INSURERS AUTHORIZED TO TRANSACT MOTOR VEHICLE INSURANCE.

RE: PROCEDURE FOR ISSUING A COMPLIANCE CERTIFICATE OR VOUCHER AS EVIDENCE OF COMPLIANCE WITH THE COMPULSORY LIABILITY INSURANCE

Dear Sirs and Madams:

In implementing the amendments that were incorporated in 2014 into Public Law 253-1995, one of the principal goals of the Office of the Commissioner of Insurance is to improve the efficiency of issuing and recognizing the Certificate of Compliance or Voucher in order to ensure a fair and efficient coordination between the Compulsory Liability Insurance (Spanish acronym, SRO) and traditional liability insurance. Considering that the Certificate of Compliance has the effect of exempting consumers from paying \$99 or \$148, as the case may be, for the Compulsory Liability Insurance at the time of renewing the vehicle registration, this effort will be greatly beneficial to consumers, since it will make the registration sticker renewal process easier and reduce the situations where there is a double payment of insurance premiums and the subsequent processing of claims for credit.

The procedure for issuing the Certificate of Compliance or Voucher established under Section 12 of Public Law No. 253-1995, as amended, requires all vehicle insurers, on their own behalf or through an authorized insurance representative, to issue and deliver the Certificate of Compliance to their insureds, at least two (2) weeks before the renewal date of the motor vehicle registration, or else provide the insured with electronic access to the Certificate of Compliance, according to the mechanism for this that has been approved by the Commissioner of Insurance. In situations where the renewal date for the traditional insurance coincides with the renewal of the registration, insurers should issue and send the Certificate of Compliance as soon as possible to the insureds.

In a joint effort with the insurance industry, the Office has been identifying and correcting the different factors that cause delays in the issuance of the Certificate of

Compliance. As a result of this analysis and for the purpose of facilitating the timely issuance of the Certificate of Compliance or Voucher, we are requiring that all insurers that write vehicle insurance in Puerto Rico, when they issue liability insurance for a vehicle, to simultaneously transmit the information using the software provided by the Joint Underwriting Association (Spanish acronym, ASC) for this purpose, according to the procedure established in Ruling Letter N-C-2-1-2001 of this Office. Compliance with this requirement will contribute to having the insured who have obtained traditional vehicle insurance policies with coverage that is equal to or greater than the compulsory liability insurance having timely access to the Certificate of Compliance or Voucher and that it be recognized in the Authorized Entities system at the time of the renewal of the motor vehicle registration.

In this scenario, failure to comply with the provisions of Section 12 of Public Law 253-1995 and the provisions of this ruling letter will entail the imposition of an administrative fine. In addition, insurers must grant the insured a credit for the full amount, whether \$99 or \$148, as applicable, if the insured was forced to pay the compulsory liability insurance at the time of renewing the vehicle registration.

Very truly yours,

SIGNED

Ángela Weyne-Roig
Commissioner of Insurance