



GOVERNMENT OF PUERTO RICO
Office of the Commissioner of Insurance

January 9, 2018

CIRCULAR LETTER NO.: CC-2018- 1922-D

TO ALL INSURERS AUTHORIZED TO TRANSACT PROPERTY AND CASUALTY INSURANCE IN PUERTO RICO

REPORT ON THE NUMBER OF CLAIMS DUE TO THE IMPACT OF HURRICANE MARÍA THAT ARE STILL OPEN FROM THE DATE OF SUBMISSION

Dear Sirs and Madams:

As you are aware, the Office of the Commissioner of Insurance, (hereinafter, the OCI), on November 9, 2017 issued Circular Letter No. CC-2017-1917-ES, as amended by Circular Letter CC-2017-1919-D, for the purpose of obtaining statistical reports on the claims arising from Hurricane María in Puerto Rico, as required in the forms enclosed with the circular letter, titled “Summary of Losses Claimed in Puerto Rico as Result of Hurricane María” and “Insurance Claims Data.”

For the purpose of verifying the progress of the investigation, adjustment, and settlement process of the claims arising due to Hurricane María, Circular Letter No. CC-2017-1917-ES, as amended, is hereby amended to require information on the **number of open claims**, from the date of submission of the claim related to Hurricane María to the insurer. To this effect, the following columns are added to the form “Summary of Losses Claimed in Puerto Rico as Result of Hurricane María”: “number of claims open for thirty (30) days and less than sixty (60) days”; “number of claims open for more than sixty (60) days and less than ninety (90) days; and “number of claims open for more than ninety (90) days.” The information on the number of open claims for the month of December 2017, shall be submitted to our Office on or before January 15, 2018.

Circular Letter CC-2017-ES is also amended for the purpose of establishing that during 2018, insurers that are authorized to transact property and hazard insurance shall continue to submit to this Office the form “Summary of Losses Claimed in Puerto Rico as Result of Hurricane María” every month, within the first fifteen (15) days of the following month, until all claims related to Hurricane María are settled.



The amendments established in this circular letter will enter into effect immediately. Strict compliance with the provisions herein is required.

Very truly yours,

Javier Rivera-Ríos, LUTCF
Commissioner of Insurance

Enclosure