



GOVERNMENT OF PUERTO RICO
Office of the Commissioner of Insurance

February 13, 2020

RULING LETTER NO. CN-2020-261-D

TO ALL HEALTH INSURANCE ORGANIZATIONS OR INSURERS THAT WRITE HEALTH INSURANCE IN PUERTO RICO, THEIR PHARMACY BENEFITS ADMINISTRATORS (PBM), UTILIZATION REVIEW ORGANIZATIONS, AND OTHER AGENTS OR THIRD PARTY ADMINISTRATORS

REPEAL OF RULING LETTER NO. CN-2020-254-D REGARDING PAYMENT OF PREMIUMS, MANAGEMENT OF DISPENSING OF MEDICATIONS, OUT-OF-NETWORK PROVIDERS, PRE-AUTHORIZATIONS, REFERRALS, AND CLAIMS BY PROVIDERS, INSURED, AND SUBSCRIBERS

Dear Sirs and Madams:

On this past January 8, 2020, the Office of the Commissioner of Insurance issued Ruling Letter No. CN-2020-254-D, to establish the guidelines for dispensing medications, out-of-network providers, pre-authorizations, referrals, and the term for filing claims, in view of the state of emergency that was declared as a consequence of earthquake activity in Puerto Rico.

This Ruling Letter is to notify the repeal of Ruling Letter No. CN-2020-254-D, as of February 14, 2020, so that the guidelines set forth therein are set aside. You are advised that the repeal of Ruling Letter No. CN-2020-254-D does not exempt health insurers or PBMs from compliance with the provisions of Act No. 274-2018.

Strict compliance with this Ruling Letter is hereby required.

Very truly yours,

Mr. Rafael Cestero-Lopategui, Esq. CIC
Chief Deputy Commissioner

