



GOVERNMENT OF PUERTO RICO
Office of the Commissioner of Insurance

April 8, 2020

RULING LETTER NO. CN-2020-275-D

TO ALL HEALTH INSURERS AND HEALTH SERVICES ORGANIZATIONS THAT ARE AUTHORIZED TO CONTRACT INSURANCE IN PUERTO RICO

REPEAL OF RULING LETTER NO. CN-2020-272-D; EXPEDITED PROCESS FOR PAYMENT OF CLAIMS FROM HOSPITALS AND LABORATORIES DURING THE COVID-19 EMERGENCY

Dear Sirs and Madams:

On March 30, 2020, the Office of the Commissioner of Insurance (OCI), issued Ruling Letter Number CN-2020-272-D, to establish an expedited procedure for the payment of claims form hospitals and laboratories to facilitate the availability of the financial resources that are needed to defray their operations during the health emergency arising from COVID-19 in Puerto Rico.

Given the operational challenges that at this time the implementation of the provisions of Ruling Letter Number CN-2020-272-D represents, and with the consent of the affected parties, this office has decided to repeal retroactively this ruling letter, thereby setting aside its provisions.

We urge insurers and health services organizations to take steps to adjust the processes for paying claims to health services providers to reduce the number and aging of outstanding invoiced claims, particularly in the case of hospitals and laboratories.

Very truly yours,

Mr. Rafael Cestero-Lopategui, Esq. CIC
Subcommissioner of Insurance

