



GOBIERNO DE PUERTO RICO  
Oficina del Comisionado de Seguros

**Arbitros Autorizados por la Oficina del Comisionado de Seguros de PR**

<b>Nombre</b>	<b>Licencias y/o Certificaciones</b>	<b>Cursos Relacionados</b>	<b>Correo Electrónico</b>
1 Victor Ortiz	Ingeniero Civil Ajustador de Emergencia Independiente	Adiestramiento de Mediación Sistema Judicial en PR - Terminología Legal	<a href="mailto:von.asociados@gmail.com">von.asociados@gmail.com</a>
2 Amanda Capo	CPA Arbitro Certified Fraud Examiner Certified Valuation Analyst	Accredited in Business Valuation Cert. # 2754 of the AICPA Certified in Financial Forensics Cert. # 249 of the AICPA Chartered Global Management Accountant of the AICPA Certified Valuation Analyst Cert of the National Association of Certified Valuation Analysts Certified Fraud Examiner of the Association of Certified Fraud Examiners Certificate of Educational Achievement in Business Valuations (AICPA) Certificate on Compliance-NACVA Quality Enhancement Qualified Business Valuation Case Analyst Grader for the International Association of Consultants, Valuators and Analysts Alternate Dispute Resolution: -Certified Neutral Evaluator #E-0004 -Certified Mediator # M-0039 -Certified Arbitrator #A-0075 Certifications under the Puerto Rico Supreme Court -Rule #ES 98-5 American Arbitration Association Commercial Panel, Arbitrator & Mediator International Panel CTL	<a href="mailto:amadacapo@live.com">amadacapo@live.com</a>
3 Diego Sorroche Fraticelli	Tasador	Instructor General Bienes Raices (02/01/2020) Arbitro Curso mediación Ejecuciones de Hipoteca 2015 Evaluador Profesional Gobierno Estatal y Municipal (10/28/2021) Mediador Certified machinery and Equipment Appraisal 2010 Tecnicas Avanzadas de Negociacion 2015	<a href="mailto:diego@puertoricopraisers.com">diego@puertoricopraisers.com</a>
4 Marie Olga de la Rosa	CPA CIRA(Certified Insolvency and Restructuring Advisor) CFE(Certified Fraud Specialist) CGMA (Chartered Global Management Accountant)	Foro Annual de Seguros Seguros de Interrupción de Negocio Taller para la Preparación de Reclamaciones a las Aseguradoras a Causa de Interrupción de Negocios Appraisal Process Colegio de CPA	<a href="mailto:delarosacpa@gmail.com">delarosacpa@gmail.com</a>
5 Emilio Jaen Torres	CPA	Taller Preparación de Reclamaciones a Aseguradoras a Causa de Interrupcion de Negocios Valorización de un Negocio - 2017 Como proteger el Valor de un negocio utilizando herramientas de Valorización Seguros de Interrupción de Negocio - 2017	<a href="mailto:emilio.jaen@systronics-pr.com">emilio.jaen@systronics-pr.com</a>
6 Paul Middleton	Ajustador Público - Islas Vírgenes Arbitro Ajustador Independiente - Florida	Windstorm Insurance Network Umpire Recertification Course CPAU designation as certified property appraiser and umpire Related Seminars: Windstorm Conference Pre-Suit Actions & Claim Litigation, Orlando, FL Proving Hail Damage, New Orleans, LA Late Notice, Orlando, FL Umpires - What Makes Us Tick, Tampa, FL	<a href="mailto:paul@ieausa.com">paul@ieausa.com</a>

7 Angel Lucena	<p>Certified Residential Real Estate Appraiser, 111CR Puerto Rico and USA Authorized Professional Real Estate Appraiser, Certificate 1028EPA  Federal Housing Administration (FHA) Appraiser  USDA Rural Development Appraiser  Fannie Mae Approved Appraiser  Real Estate Broker, License 15619  FAAUAS (Drone) Remote Pilot Certificate Number</p>	<p>Vanguard Emergency Management - FEMA Guidelines  Xactimate Level 1 Exam Certificate  Ready to read and analyzed estimates of losses or proof of losses.  FEMA Comprehensive Management of Flood Prone Areas- Challenges and Opportunities to Support Puerto Rico's Recovery and Sustainable Development After Hurricane Maria.  Insurance Appraisal &amp; 50% Fema Rule  Hurricane Damage Economics, Real Estate Damages  UAS Thermography Specialist Level 1  Drone Inspection webinar (Drones for industry: Types of drones, working as a drone pilot and drone insurance)  Drone Inspections webinar (Save time, Reduce Costs and increase efficiency)  Drone Inspection webinar ( How to become and ABJ drones strategic partners)  Procedures to inspect the installation of asphalt waterproofing products Danosa  Installation seminar Danosa waterproofing system  Cursos y Seminarios de Tasación 2002-2006  Appraisal Process OCS - Colegio de CPA PR</p>	<a href="mailto:angel.lucena@gmail.com">angel.lucena@gmail.com</a>
8 Sean Michael Lewis	<p>Florida Adjuster License (Independent)  IICRC Water Mitigation</p>	<p>Negotiation Skills  Negotiations - Pepperdine Univ School of Law  Mediations - Pepperdine Univ School of Law  Residential Construction Basics  Principles In Claims Investigation  Commercial General Liability Coverage  Claims Level Certification  Contents Restoration/Property Large Loss/Commercial Roof Damage Assessment  Business Owner's Coverage  Homeowner's Insurance Certification</p>	<a href="mailto:slewisconsulting@cos.net">slewisconsulting@cos.net</a>
9 Richard P. Brown	<p>Windstorm Umpire Certification  Adjusting Licenses in FL  Florida Real Estate Sales License  Florida Construction Class B Certified Contractor  Flood Certification (FCN)</p>	<p>Commercial Union Coverage school  GAB Fire school  GAB Casualty School  Commercial Union Intermediate Fire School  GAB Business interruption</p>	<a href="mailto:rbrown@visionclaims.com">rbrown@visionclaims.com</a>
10 Jon Doan	<p>Public Adjuster  Umpire/Appraiser</p>	<p>Basic, Intermediate &amp; Advanced Property &amp; Business Interruption Schools  Negotiation Seminars  Property Loss Managers Conference  FACAP Seminars  Business Interruption Seminars  Wind Presenter/Director/President 2015</p>	<a href="mailto:jdoan@ccgfirm.com">jdoan@ccgfirm.com</a>
11 John A Voelpel	<p>Adjuster FL  Chartered Property Casualty Underwriter  Associate in Claims  WIND Umpire and Appraiser Certification</p>	<p>Umpire Certification  Appraiser Certification</p>	<a href="mailto:john@vcs.com">john@vcs.com</a>
12 John Minor	<p>Licensed Appraiser Louisiana  Licensed General Contractor  WIND Umpire Certification</p>	<p>WIND Umpire Certification  WIND Appraiser Certification  Appraisal Process OCS - Colegio de CPA</p>	<a href="mailto:john@teamcomplete.com">john@teamcomplete.com</a>
13 Joel Katz	<p>Real Estate Broker  Public Emergency Adjuster</p>	<p>Appraisal Process OCS - Colegio de CPA</p>	<a href="mailto:joelkatz24@gmail.com">joelkatz24@gmail.com</a>

14 Robert J Norton	FL Independent Adjuster IAUA certified Appraiser an Umpire FL General Contrator CPCU, AIC, Are	Appraiser and Umpire Certification Various Appraisal Classes Graduate Studies in Dispute Resolution Appraisal Procedure Training Appraisal Process OCS - Colegio de CPA	<a href="mailto:bob@generaladjustingservices.com">bob@generaladjustingservices.com</a>
15 Theodore James Taylor	Public Adjuster WIND Umpire & Appraiser Certification IICRC Water Damage Restoration Certified	Wind certified appraiser course Wind certified umpire course IAUA Umpire Certification Course	<a href="mailto:TED.TAYLOR@KALEBBLAKE.NET">TED.TAYLOR@KALEBBLAKE.NET</a>
16 Laura Haber	Independent Adjuster WIND Certified Umpire & Appraiser NFIP Flood Certification	Wind certified appraiser course Wind certified umpire course	<a href="mailto:Laura@Haber.Claims">Laura@Haber.Claims</a>
17 Enrique Rodriguez	Independent Adjuster Umpire and Appraiser Certification(WIND and IAUA)	IAUA Couse, Test & Instructor IAUA Umpire & Appraiser Instructor Umpire Recertification Course	<a href="mailto:henry.rodriguez@municipalclaims.us">henry.rodriguez@municipalclaims.us</a>
18 Alan R Crumley	Engineer PR & Georgia	Appraisal Process COS-Colegio de CPA	<a href="mailto:arc@geoconsult.us">arc@geoconsult.us</a>
19 James Gilleland	Adjuster FL, PR Appraiser & Umpire - CPAU Appraiser - CPIA Umpire - CPIU	Appraisal Process OCS - Colegio CPA Commercial Lines Policy Interpretation Business Interruption Training Commercial and Personal Lines Property Estimating Negotiations Skills Training	<a href="mailto:james.gilleland@kenedyclaims.com">james.gilleland@kenedyclaims.com</a>
20 William Torres	CPA - Puerto Rico/Louisiana Financial Management CGMA Consolidations and Adquisitions CM&AA Managerial Accounting CMA Business Valuation ABV Certified Financial Forensic CFF	Appraisal Process OCS - Colegio CPA How to Win Construction Claims Maximizing Business Valuation Various Constructions Seminars (Litigation, Contracting, Superconference)	<a href="mailto:cpatorres@torrescpa.com">cpatorres@torrescpa.com</a>
21 Carlos X Velez Reyes	Professional Property Valuation General Appraiser Machinery and Equipmente Appraiser	Residential & Commercial Valuation Real Estate Economics After Maria Uniform Appraisal Standards for Federal Land Acquisitions Hurricane Damaged Economics, Real Estate Damages Appraisal Technics in a Declining Economy FHA Apprasing for Valuation Professionals Supervisory Appraiser/Trainee Appraiser course	<a href="mailto:cvelez@irr.com">cvelez@irr.com</a>
22 Jose A Toro Mercado	CPA Certified Valuation Analyst	Preparatory Course for Appraisal PR Taller para la preparación de reclamaciones a aseguradoras a causa de la interrupción de negocios Seguros de interrupción de negocios	<a href="mailto:itoro@cparrt.com">itoro@cparrt.com</a>
23 Michael I Ruskin	Independent Adjuster certified Umpire & Appraiser Mediator Certified Mold Remediator certified Roofing Consultant	Umpire and Appraiser Course WIND WIND Law and Ethics Update Adjuster Ethics	<a href="mailto:disasterpro@bellsouth.net">disasterpro@bellsouth.net</a>

24 Richard P Myers	Law License, Colorado and Texas Umpire Wind and IAUA CPCU	Umpire Certification Course Wind Umpire Certification course IAUA CPCU Course	<a href="mailto:richard.myers2013@gmail.com">richard.myers2013@gmail.com</a>
25 Daniel E Garavito Medina	CPA Certified Financial Forensic Certified Valuation Analyst Lawyer	Business Interruption Coverage Preparatory course for Appraisers and Umpires	<a href="mailto:d.garavito@valorizacionyperitaie.com">d.garavito@valorizacionyperitaie.com</a>
26 Jorge Fernandez Bouza	Public Adjuster Certified General Contrator, FL Xactimate 28	Expert Witness and Appraisals	<a href="mailto:jf4water@aol.com">jf4water@aol.com</a>
27 Coral Martinez	CPA Certified Property Insurance Umpire Appraiser & Umpire CPAU	Preparatory course for Appraisers and Umpires	<a href="mailto:coral.martinez@clewisworldwide.com">coral.martinez@clewisworldwide.com</a>
28 Jesse C Smith	Adjuster FL, TX IICRC - Water Damage Restoration IAUA NFIP Flood Certification	Wind Network Appraiser Certification Wind Network Umpire Certification Preparatory Course for Appraisers and Umpires PR	<a href="mailto:blackbirdadjusting@gmail.com">blackbirdadjusting@gmail.com</a>
29 Victor Rodriguez Ortiz	Civil Engineer PR Certification in Validation Process Independent Adjuster CPIA - Certified Property Insurance Appraiser CPIU - Certified Property Insurance Umpire CPAU - Certified Property Appraiser and Umpire	Preparatory Course For Appraisers and Umpires PR Commercial Lines Policy Interpretation Commercial and Personal Lines Property Estimating Negotiation Skills Training	<a href="mailto:vrodriguez@rovengineering.com">vrodriguez@rovengineering.com</a>
30 Henry Sienema	AIIC Associate of the Insurance Institue(CPCU Equival Adjuster -Canada Fire Prevention Officer CMEA Certified Machinery and Equipment Appraiser Certified Appraiser/Umpire Wind SBA	Associate Insurance Institue Licentiate In Adjusting Small Business Analyst	<a href="mailto:hsienema@casestrategiesgroup.com">hsienema@casestrategiesgroup.com</a>
31 Isabel Smith	Public Adjuster PR/FL Certified Insurance Service Representative	Alternate Methods in Adjudication: Mediation	<a href="mailto:isabel.m.smith@gmail.com">isabel.m.smith@gmail.com</a>
32 Juan Javier Perez	Certified Residential Professional Appraiser State Licensed Professional Appraiser	Preparatory Course for Appraisers PR	<a href="mailto:juanjavierperez@gmail.com">juanjavierperez@gmail.com</a>
33 Jason D Hisey	Adjuster FL Certified Property Appraiser & Umpire IAUA Umpire & Appraiser Certification WIND HAAG Certified Inspector	Court Appointed Arbitrator Course for Property Appraiser & Umpire IAUA Course for Umpire & Appraiser Certification WIND HAAG Certified Inspector Commercial & Residential Roofs Mediation Strategies for Large Loss and Complex Claims/Ethical Issues in Handling Coverage Disputes	<a href="mailto:jason@AMAsettlement.com">jason@AMAsettlement.com</a>
34 Jared Holbrook	Adjuster FEMA Inspector National Flood Insurance Program	Preparatory Course for Appraisers and Umpires PR Leadership Lab Conflict Resolution	<a href="mailto:jholbrook@veteranca.com">jholbrook@veteranca.com</a>

35 Lisa Harvey Reed	Adjuster FL HAAG Engineering(Residential/commercial & Wind) High Wind Certification IAUA Certified Appraiser and Umpire Wind Certified Appraiser and Umpire	IAUA Certified Appraiser and Umpire Course WIND Certified Appraiser and Umpire Course How to mediate 1st party property cases Effectively Preparatory Course for Appraisers and Umpires PR	<a href="mailto:lisahreed@yahoo.com">lisahreed@yahoo.com</a>
36 Terry Walker Flenniken	Florida All Lines Certified General Contractor FL Licensed Home Inspector FL Certified Appraiser and Umpire WIND	Wind Certified Appraiser Course Wind Certified Umpire Course	<a href="mailto:terry@tfcc.me">terry@tfcc.me</a>
37 Hesley Valembun	Adjuster IICRC WRT/ASD NFIP Authorized Adjuster WIND Certified Appraiser and Umpire	WIND Certified Umpire Course WIND Certified Apprasier Course Litigating/Handling Claims	<a href="mailto:hvalembun@gmail.com">hvalembun@gmail.com</a>

**Las personas que aparecen incluidas en esta lista están autorizadas para actuar como árbitros en procesos de "appraisal" según los requisitos establecidos por la Oficina del Comisionado de Seguros (OCS) de conformidad a la carta normativa CN-2019-248-D. Esta lista estará sujeta a cambios en la medida que otros árbitros sean autorizados. Será responsabilidad de las partes solicitantes del proceso de "appraisal" hacer directamente los arreglos para la contratación y pago de los servicios de los árbitros.**