



Office of the Commissioner of Insurance of Puerto Rico

Going Live with SBS 2016 on April 22, 2016!

What is SBS 2016?

In April 2016, Puerto Rico will transition to State Based Systems (SBS) 2016. This new software solution is a full re-write of SBS that combines the best of the original system with the addition of enhanced summary and search pages. Users will benefit from this new functionality by getting access to the information they need using fewer screens and clicks. The Lookup pages become more efficient by allowing users to filter and sort their search results to their personal preference. Use the [SBS 2016 Help](#) section to access functionality descriptions, instructions, and interactive tutorials.

Implementation begins at 5:00 p.m. AT on Monday, April 18, 2016 and is expected to end no later than 8:00 a.m. AT on Friday, April 22, 2016. Expect SBS to be unavailable during these times.

New Industry Tools

[State Services Page:](#) Select a jurisdiction from the State Services dropdown to find contact information and links to SBS and NIPR tools available for your jurisdiction.

[License Manager:](#)

- **[View License Information:](#)** Verify National Producer Number (NPN), license status, license expiration date and much more.
- **[Print Your License:](#)** SBS offers free unlimited license printing for your state
- **[Print Education Transcript:](#)** A free tool that allows licensees to pull their real time education transcripts. Transcripts will display what credits are required, what credits have been taken and what credits still need to be taken.
- **[Update Your Email Address:](#)** Individuals and business entities may view and update email addresses in real time through this online tool.

Email addresses are tracked for three address types: Business, Mailing and Residence.

[Lookup:](#) Verify National Producer Number (NPN), license status, license expiration date and much more.

[Report Generator:](#) Users may create a licensee (individual and/or business entity) mailing list for a nominal fee. Lists contain licensee name, license number, national producer number, business and mailing address, CE compliance and much more.

[SBS for Organizations:](#) This service replaces Online Licensee Services (OLS) and allows users to use a single ID and password to complete important license administration functions in jurisdictions that have transitioned to SBS 2016.

HOW WILL THIS AFFECT YOU?

Licensees

Lookup

Verify National Producer Number (NPN), license status, license expiration date and much more.

License Manager

One service:

- Print License
- Print Education Transcript
- Update Email Address

License Administrators

Signup for SBS 2016 (formerly Online Licensee Services)

- Print licenses
- Print education transcripts
- Update addresses (business entities only)
- View detailed license info
- Receive important notifications

Step 1: Create your Account

Step 2: Login to SBS 2016

Step 3: Add licensees to your account as each applicable jurisdiction transitions to SBS 2016.*

Step 4: Simplify your licensing administration processes using SBS 2016.

*A fee of up to \$5.95 is applied per licensee per jurisdiction per year.

Education Providers

Signup for SBS 2016 (formerly Online Continuing Education)

- Submit course rosters
- Submit course applications
- Submit provider applications

Step 1: Create your Account allowing you to access all jurisdictions

Step 2: Login to SBS 2016

Step 3: Add your education provider licenses to your account as each applicable jurisdiction transitions to SBS 2016.

Step 4: Simplify your Education Provider processes using SBS 2016.

NEW: SBS 2016 allows the user to submit course applications for multiple jurisdictions.

Upcoming Webinars

SBS 2016 Industry Tools Webinar Schedule

Register and attend one of the following webinars to learn more about SBS 2016:

Licensees & License Administrators:

- *May 2nd, 2016*
from 10:00 to 11:00 am CT.
- *May 4th, 2016*
from 1:00 to 2:00 pm CT.

Education Providers:

- *May 2nd, 2016*
from 1:00 to 2:00 pm CT.
- *May 4th, 2016*
from 10:00 to 11:00 am CT.

To register and receive connection information contact Cassie Haggard at

chaggard@naic.org.

SBS HELP DESK

sbshelp@naic.org • 816-783-8990

Monday - Friday from 8:00 am to 5:00 pm CST